



PEACOCK MYERS, P.C.
INTELLECTUAL PROPERTY LAW SERVICES
TECHNOLOGY COMMERCIALIZATION

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U.S. and International
Patent and Trademark Searches and Protection
Copyrights and Registrations and Art Law
Intellectual Property Litigation
Licensing and Technology Commercialization
Patent and Business Strategy
Biotechnology and Pharmaceutical Law
Computer and Internet Law
Trade Secret Protection
Corporate and Commercial Transactions

Dorma Seago, Editor
State Bar of New Mexico
PO Box 92860
Albuquerque, NM 87199-2860

Re: Reference
John B. Edward – Edward Group

Dear Ms. Seago:

We are pleased to respond to your recent inquiry regarding John B. Edward and his company Edward Group. We highly recommend John for the State Bar's insurance needs. We have worked with several agents over the years and John is the best, by far! We cannot say enough wonderful things about him.

John responds immediately, suggests ways to save money, and keeps us abreast of any changes or new information. John is also highly involved in the community, which keeps him informed about concerns in the insurance area.

John requests meetings to ensure our satisfaction and understanding. He is always willing to meet with employees to ensure that they have comprehension of their current benefits. He is very personable and interacts well with all partners and employees.

Again, Peacock Myers highly recommends John Edward and his company. You will obtain superior service, better products and at a lower cost. Please call me if you have any questions.

Best regards,

Deborah A. Peacock, P.E.
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Enclosure

1 Registered U.S. Patent & Trademark Office
2 Admitted New Mexico Bar
3 Admitted Colorado Bar
4 Admitted Texas and Washington Bars
5 Admitted California and New York Bars
6 Registered U.S. Patent & Trademark Office (non-attorney)

John Edward Client Reference:

- 1. How responsive to questions is John Edward?**
Very responsive
- 2. Are you assigned a personal representative from the company?**
Yes, John Edward
- 3. How quickly does the company process claims?**
Very timely
- 4. Do employees use the program?**
Yes
- 5. How much paperwork is there and how easy is it to understand?**
John will explain, offer suggestions or set up an employee meeting to answer any questions or address any concerns
- 6. Have there been problems and if so, how were they handled?**
Issues were handled prior to becoming a problem.